



FEMA

Returning Home



FEMA

Register for Assistance
1-800-621-FEMA (3362)
TTY: 800-462-7585

www.fema.gov

**National Emergency
Family Registry and
Locator System**

1-800-588-9822

**American Red Cross
Safe and Well List**

www.redcross.org

For information regarding
shelters, please call
1-800-REDCROSS
or **211** in your local area.

Types of assistance you may be eligible to receive

- Rental payments for temporary housing for those whose homes are unlivable.
- Grants for home repairs to make damaged dwellings safe, sanitary and functional and for replacement of essential household items not covered by insurance.
- Grants to replace personal property and help meet medical, dental, funeral, transportation and other serious disaster related needs.
- Low-interest loans to cover residential losses not fully compensated by insurance.
- Loans for small businesses that have suffered disaster related losses.

LOUISIANA DISASTER NEWS

Register for Assistance

By Phone

People who suffered losses because of Hurricane Gustav should register for assistance by calling toll-free **1-800-621-FEMA(3362)**. People who are speech-or-hearing-impaired should call **TTY 1-800-432-7585**. Phone lines are open 24 hours a day, seven days a week.

If you have the following information on hand, the application will take approximately 20 minutes to complete:

- Social Security number
- Telephone number where you can be reached
- Address of damaged property
- Brief description of disaster-related losses
- Insurance information
- Bank account number and routing number for direct deposit

If you don't have access to all of the above information, you can still register. FEMA staff is trained to work around missing information so those in need shouldn't miss out on help.

Online

You may also apply for disaster assistance online by logging onto **www.fema.gov**. The application process takes about twenty minutes.

Federal Assistance is **NOW** available for people living in the following parishes:

Acadia, Allen, Ascension, Assumption, Avoyelles, Beauregard, Cameron, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson, Jefferson Davis, Lafayette, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, Rapides, Sabine, St. Bernard, St. Charles, St. James, St. John the Baptist, St. Landry, St. Martin, St. Mary, Terrebonne, Vermilion, Vernon, West Baton Rouge, and West Feliciana.

COMING HOME

"Don't go home when there's no power, there's no water, the roads are blocked, and trees are down," said FEMA Administrator David Paulison. **Efforts to restore power are ongoing.** Louisiana Governor Bobby Jindal has invited power companies in other states to send crews to Louisiana to provide assistance. **"I think it's a great opportunity for the industry to step up to the plate and be responsible partners to help in the recovery of Louisiana,"** Jindal said.

When can I go home?

FEMA is working closely with states and parishes to ensure a smooth and safe return home. Local officials will announce when it is safe for residents to return. Power outages are ongoing and **it may take up to two weeks for power to be restored** to your area.

Why can't I go home now that the storm has passed?

Evacuees attempting to return home early face road blocks, traffic delays, limited water and food, limited utilities, no hospitals and limited, if any, health care facilities, and serious health hazards. Those crowding the roads seeking to return home are limiting the mobility of emergency responders, utility workers and other essential personnel who must travel to their area and complete their work.

How will I get back home?

People, generally, will be returned to their homes the same way they were evacuated.

What will happen if I get home and its damaged?

If you return to your home and it is damaged or destroyed, the American Red Cross will continue to operate shelters in areas where people have lost their homes, as long as the need exists. No one will go without a safe place to stay and food to eat.



Louisiana Outages 9/2/08 2:00 pm

Emergency Support Function 12 - Energy

As of 2:00 PM EDT:

Outages:

- 1.277 million customer outages
- 191 transmission lines and 210 substations out of service
- Islanding of Baton Rouge and New Orleans - Several areas within Baton Rouge and New Orleans are completely surrounded by water.

